

Good morning,

My name is *Marga Carreras* I have been responsible for the IT Support Department of the Barcelona College of Pharmacists since 2005.

I am writing this letter of recommendation as coordinator and tutor of the FP-Dual agreement of SISTEMES MICROINFORMÀTICS I XARXES (IC10) with *Federico Mencuccini*. 1,010-hour agreement carried out in collaboration with the Salesian Professional School, during the period from 6/14/2021 to 5/19/2022, in which Federico was working providing collegiate computer assistance at the collegiate headquarters.

During this period I was able to confirm Federico's professionalism and his willingness to resolve all kinds of incidents related to digital certificates and various procedures carried out by Pharmacists using technology. In addition, he participated in different projects and specifically led the project to create an internal Wiki to maintain knowledge management for user support and actively collaborated in activities of the Systems department. Thanks to him and the support team, support is provided to all pharmacists in the province of Barcelona.

Federico is a good colleague, active and responsible, with experience in the use of new technologies in a systems department. He is also interested in expanding his knowledge and has great capabilities to be able to develop projects both inside and outside the company, assuming responsibility for them.

For any questions, you can contact me to confirm the references.



Sincerely,

**Marga Carreras Ibanez**  
46736056-X  
Department of Systems Col·legi de  
Farmacèutics de Barcelona  
Tel. 93 244 07 48 / Fax: 93 244 44 31 c/  
Girona 64-66. 08009 Barcelona  
[marga@cofb.cat](mailto:marga@cofb.cat)