Federico Oliver Mencuccini

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EXPERIENCE

IT Systems & Cloud Administrator Grupo Cadarso

October 2024 - Currently

Parcelona, Spain

- Microsoft 365 Administration (Exchange, Teams, SharePoint, Intune, Entra)
- Backup and recovery (Veeam to AWS S3)
- Implementation and management of Entra Conditional Access and MFA
- Azure Container Apps and IAM
- Security and Protection (Microsoft Sentinel, IronScales, Microsoft 365 Security)
- Active Directory, Entra ID and Windows Server Management (AD, DNS, DHCP, WSUS, FTP)
- Network management, firewalls and DNS (Cisco, Fortinet)
- Email services administration (Microsoft 365 Exchange, SMTP configuration and troubleshooting)
- Leading the deployment of 1Password across the enterprise using the SCIM bridge.
- VMware Administration (ESXi, vCenter, VDI)
- Scripting and automation (PowerShell, Python, PHP)
- Proactive maintenance of devices and CPD, ensuring operational continuity (COLT Data Services)
- SAP Administration
- Oracle Opera Administration (Hospitality)
- Ticketing via FreshService
- 24/7 On-Call Support & Incident Resolution
- Technical Documentation & Knowledge Sharing
- Follow-up of incidents and user requests

Systems Administrator and Python developer Amundi

Mark September 2023 - July 2024

Parcelona, Spain

- I Developed Stockify (Stock Control) application in Python and Oracle SQL - Video on LinkedInAdministración de Active Directory y VPN
- Microsoft 365 Administration
- Advanced SQL database administration and queries
- · Proactive monitoring with NexThink.
- · Powershell and Bash Scripting
- Technical support to internal users through Jira Responsible for technical documentation in IT



EDUCATION

Network Systems Administration (Advanced Vocational Training)

Salesianos Sarria, Barcelona

2022 - 2024 - Average rating: 8,8

Microcomputer Systems and Computer Networks (Medium Cycle) Salesianos Sarria, Barcelona

LANGUAGES

- English (Native) Italian (Native)
- Spanish (C1) Catalán (C1)
- French (A2)

ACHIEVEMENTS

- Azure Administrator (AZ-104)
- Azure Fundamentals (AZ-900)
- AWS Solutions Architect Associate
- Motorbike and car licence (A, B)
- Volunteering with disabled people

CLOUD PROJECTS

StockCloud - Inventory control app in Azure

- https:stockcloud.digital
- Technologies: Azure Static Web Apps, App Service, SQL Server, React, Node.js, Azure OpenAl, KeyVault, GitHub, Terraform

Azure Portfolio - fomencuccini.tech

- https://fomencuccini.tech
- Technologies: Azure Blob Storage, CDN, KeyVault, Functions, Cosmos DB, Terraform, GitHub

IT Helpdesk and COFB wiki creator

Barcelona College of Pharmacists

🛗 July 2021 - May 2022

Parcelona, Spain

- Creating a website with IT Documentation (COFB Dokuwiki)
- Customer service and technical support for users
- · Creating and configuring digital certificates
- Using HTML, CSS, PHP and Java
- IT Documentation Manager

Letter of recommendation available

Technical Helpdesk Brother **MST Holding**

Movember 2022 - May 2023

Parcelona, Spain

- IT support for Brother printers for the UK market
- Using tickets to ensure quick problem resolution and customer satisfaction.
- · Request management and problem resolution through calls and chats, complying with service level agreements (SLA).

SKILLS

- Azure, .GIT and Terraform
- Software Development
- Technical Documentation
- Adaptability and Rapid Learning
- · Virtualization, Linux and Cloud
- Systems Administration
- Python, PowerShell and Node.JS
- Teamwork

INTERESTS

- · Go on motorbike
- Gym
- Achieve goals
- Improve Skills